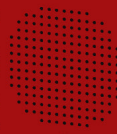


# ACCESSIBLE SOLUTION

EMERGENCY



PRESS TO CALL

JACQUES

 JACQUES



# Accessible solutions for all

Equal access and opportunity are especially important when considered with safety & security. The Disability Discrimination Act 1992 (DDA) requires that people with a disability be able to access any building that the public is entitled to enter and use, and have access to any services and facilities provided by those buildings. Jacques integrated communication solutions offer a range of products that make our products accessible to all.

Across many of our market verticals, accessibility to communication services is crucial. From education campuses, transport services, public spaces and smart cities — accessibility to help and assistance improves customer confidence, safety and security and improves the provider’s ability to respond to customers in need.

Jacques accessibility solution assists those with mobility, audible or visual challenges.



Kurilpa Bridge,  
Brisbane





## ACCESSIBLE TO ALL

### Audible

Jacques offers a range of audibility options across our product range. Any Jacques intercom or help point unit can be fitted with induction loop amplification. Induction loops can be ceiling, floor or in-device fitted, these can also be used with a T-switch. For those using a hearing aid, communicating with assistance personnel is made easier by discreetly linking directly to the intercom or help point, via a loop function on their hearing aid. Induction loop amplifiers can be fitted to any Jacques intercom, including lift intercoms, help point units or bollard intercoms. Depending on the audio coverage required, Jacques together with our expert partners develop the optimal audible solution for our customers.

### Visual

Additionally, Jacques intercoms can be configured for audible detection. An intermittent, audible beep can be heard to assist visually impaired people locate the intercom or help point unit. Signage on or around an intercom, bollard or help point unit can be customised and include Braille and Tactile, including finger indicators to locate Braille and buttons. Various buttons are available and can include in-button LED's, or edge ridges. Buttons that sit proud of the surface are also available. Colour selection of signage elements to achieve minimum 30% luminance contrast with the background colour can be customised to project requirements.

### Mobility

Accessibility to call buttons or pull cords is an important DDA requirement. Call button heights must be considered for those in wheelchairs or who use assisted mobility devices. Jacques offers several call button or call triggering options such as pull cords. Installation heights or customised bollards featuring intercoms can be customised to project requirements.

### Together as one

Considering audible, visual and mobility within the design of accessible communication results in a solution for everyone. Signage is especially important to communicate to the hearing impaired, so that they may know hearing assistance is provided — rendering the loop system invisible and inaudible. For an induction loop system to be of benefit, a user must set their hearing aid to the telecoil setting. Signage and button placement heights ensure visual acknowledgement and access to call buttons for all.





Queen St busway,  
Brisbane

## AN INTEGRATED SOLUTION

The Jacques accessible communication solution fits seamlessly into our integrated communication solution offering audio intercom, video intercom and public address for a comprehensive project solution. With integration capabilities via high level interface (HLI) to industry leading, third-party systems; an accessibility solution can integrate with numerous building and security management, telephony, CCTV & access control systems for a complete security solution.

## PROJECT CUSTOMISATION

Jacques offers a number of design and engineering customisations. Our inhouse graphic designer service can produce visual and tactile signage and product customisations. From concept, to engineering and production; Jacques engineers and project management team ensure a complete accessible communication solution is achieved.

## Real projects

### STATION ACCESSIBLE HELP POINT

Transit station help point units are designed to provide assistance at the touch of a button. This means assistance should be made available to all – including users that require accessibility.

The custom help point unit features:

- Audible beep to provide guidance
- Induction loop amplification to be used with a T-switch
- Braille embossing on front panel
- Emergency assistance at the touch of a button
- Signage luminance requirements
- Bollard intercom can form part of the Public Address system, allowing messages to be heard by hearing impaired people standing within the help point unit induction loop range

### ACCESSIBLE BATHROOM INTERCOM SOLUTION

The Jacques accessible bathroom intercom solution is designed to provide a convenient and reliable emergency call point. The intercom installed on the bathroom wall features both call and cancel buttons. The solution also features a pull cord that hangs from the ceiling that is connected to the intercom via internal wiring – offering an alternative call method. Additionally, an intercom relay triggered by the call can activate a strobe light (and/or siren) above the entrance of the bathroom providing a visual call notification outside the bathroom.



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