

PCN-0003 End of Life Notice

End of Life Notice for 550 Headend Equipment

Dear valued Jacques customer, this notice is to advise that the following product(s) have entered the End-of-Life (EOL) phase under the "Service" status. Refer to Notes at the end of document for additional information.

For more details of key dates and Jacques's Product Obsolescence process, please refer to the table and notes below.

	AFFECTED PRODUCT(S)	TYPE	CURRENT STATUS
50105	Jacq PSU-10/2020 2RU 10A Dual 20V	PSU	Service
50150	Jacq PSU-10/3535 2RU 10A Dual 35V	PSU	Service
50151	Jacq PSU-10/2035 2RU 10A 20V & 35V	PSU	Service
50328	Jacq PSU-10/35 2RU 10A Single 35V	PSU	Service
50329	Jacq PSU-10/20 2RU 10A Single 20V	PSU	Service
50804	Jacq PSU-244E Eurocard switching power supply, 24V 4A 3RU x 220mm Eurocard.	PSU	Service
50356	Jacq PCC-550M PC Master with complete kit	Master	Service
51210	Jacq PCC-550MTS, Touch Screen PC Master	Master	Service
50371	Jacq DCS-550M Ser 2 Master I/Com Console	Master	Service
50382	Jacq DCS-550MH Ser2 Mast I/Com Cons-H/set	Master	Service
50381	Jacq DCS-550MF Ser 2 Flush Mnt Master	Master	Service
51097	PC Hardware for IP and 550 PC Master	Master	Service
50065	Jacq DP-1 AM/FM Diplexer	550 Sys	Service
50278	Jacq SP-1 AM/FM splitter	550 Sys	Service
51107	Colum Dual AM/FM Tuner - 1RU	550 Sys	Service
50316	Jacq AXI-1E 2 chan AUX In/face Euro Card	550 Sys	Service
50243	Jacq RCM-AXI for AXI-1 Eurocard	550 Sys	Service
50104	Jacq CPU-2E 550Ser CPU 3RU Eurocard	550 Sys	Service
50149	Jacq MIA-1E 550 Series Master Audio card	550 Sys	Service
50239	Jacq RCM-CT1 550Ser (MIA-1E & CPU-2E)	550 Sys	Service
50173	Jacq CT-1B 550 Series Controller Box Ver	550 Sys	Service
50180	Jacq AP-CT1 550 Series Rack Mt adaptor -ctrlr	550 Sys	Service
50154	Jacq REP-1E-485 550Ser Rptr 3RU Eurocard	550 Sys	Service

50267	Jacq RCM-REP-1 550Ser 4way (REP-1E Eurcd	550 Sys	Service
50603	Jacq ACI-8 DTMF, Eurocd	550 Sys	Service
50327	Jacq RCM-ACI-8 RCM -ACI8E Euro Card	550 Sys	Service
50354	ACI-8 DTMF 1RU EQUIPMENT RACK MOUNTED	550 Sys	Service
50098	Jacq SA-30W, Amp, Eurocd	550 Sys	Service
50191	Jacq RCM-A31 550Ser Single RCM (SA-30W amp)	550 Sys	Service
50192	Jacq RCM-A37 550Ser 7 Way RCM (SA-30Wamp)	550 Sys	Service
50296	Jacq FOM-4E Multimode Fibre Optic Modem	550 Sys	Service
50253	Jacq RCM-FOM48 550Ser 8way RCM forFOM-4E	550 Sys	Service
50828	Jacq FOM-4E Cable Assembly High Level End	550 Sys	Service
50829	Jacq FOM-4E Cable Assembly Low Level End	550 Sys	Service
50079	Jacq MIX-4E 4 Ch Master Audio Mixer Eurocard	550 Sys	Service
50249	Jacq MIX-4E 4 Ch Slave Audio Mixer Eurocard	550 Sys	Service
50268	Jacq RCM Mix-4E Eurocard	550 Sys	Service
51757	Jacq Spk / Mic Interface, 550-series,	550 Sys	Service
51736	HPU-5C/C1 Hardware for Rail Corp HPU-5C	550 Sys	Service
51729	Jacq VSL-5/C1 Custom for Bris Womens CC	550 Sys	Service
51492	Jacq HSL-101/C1 Conc Slave custom size	550 Sys	Service
50376	Jacq AXP-82E Swer, 16 X 1 Audio X-Point	550 Sys	Service
50347	Jacq RCM-AXP for AXP-82E Eurocard	550 Sys	Service
50018	Jacq SMA-10E Power Amp, Stereo	550 Sys	Service
50179	Jacq RCM-SMA-10E, Dual Amp RCM	550 Sys	Service
50026	Jacq GE-10SE Graphic EQ, Stereo	550 Sys	Service
50388	Jacq GE-10SE RCM, 3RU	550 Sys	Service
51104	Jacq CCTVI-1, Bidirectional CCTV HLI 1RU	550 Sys	Service
50176	Jacq BOL-1 Bollard with S/S Rainhood	Misc	Service
50020	Jacq CLM-2 Light, Camera Module	Misc	Service
50878	Jacques MWM-5F Microphone/PTT Panel	Misc	Service
50498	Jacq AV-4F Pan Patch, A/V Flush Mnt	Misc	Service
50157	Jacq LPM-100 550 Series Speaker Line	Misc	Service
50097	Jacq LPM-101 550 Series Intercom	Misc	Service
50800	JACQUES 550 SYSTEM DESCRIPTOR CHANGE KIT	Misc	Service
50582	Jacq PAI-1 RS485 PA I/Face Plastic Case	Misc	Service

51996	TCH-2MXH with Win7 OS	PC Hardware	Service
52001	Jacq PCC-550M1, PC Master only	PC Hardware	Service
SOF010V5	550 series CPU V5 software	Software	Service
SOF011	Jacq PCC-550M Software Application	Software	Service
SOF011- CONFIG	Jacq PCC-550M Configuration Software	Software	Service
SOF123V8	550 series HLI CPU V8 software	Software	Service
SOF008	Jacques Intercom System Activity Logger	Software	Service

KEY DATES

Date of Notification	2020-03-30
Support End Date	(2 years from Notification Date)

Notes:

- Service Status indicates that the product is no longer in manufacture. Spare parts, repairs, and support is only available for the product(s) listed.
- Kindly note that the dates above can change anytime depending on the availability of parts from our suppliers.
- In some cases, customers may negotiate for extended product support time depends on spare parts availability.
- Our sales department can work with you to determine suitable replacement devices prior to the discontinuation date.
- For additional information relating to this End-of-Life notice, contact sales@jacques.com.au