PCN-0023
Discontinuation Notice
VES-741

Discontinuation Notice for JEM-3 Video Entrance Station

Dear valued Jacques customer,

This notice is to advise that the following products have been discontinued. As we invest in R&D and continue to innovate, we transition focus to our next-generation products. As always, we remain committed to the backwards compatibility of our product range, ensuring newly released products are compatible with older products & software, for seamless integration to support your system long term. We appreciate and value our business relationship and look forward to your continued interest in our products.

AFFECTED PRODUCT		DISCONTNUED DATE
VES-741	Video Entrance Station	2026-09-24

For more details on key dates, please refer to the tables and notes below.

PRODUCT CODE	DESCRIPTION	REPLACEMENT PRODUCT CODE	DESCRIPTION
51423	VES-741 Video Entrance Station, 4 series panel, 1 button piezo black, 316ss, beadblast finish	52670	VES-4410 IP Video Entrance Station Intercom, 4 series panel, 1 button piezo, IEEE 802.3at PoE, 316ss 3mm bead blast finish, 4th generation
51468	VES-742 Video Entrance Station, 4 series panel, 2 buttons piezo black, "Call 1" "Call 2"" etching, 316ss, beadblast finish	52671	VES-4420 IP Video Entrance Station Intercom, 4 series panel, 2 button piezo, IEEE 802.3at PoE, 316ss 3mm bead blast finish, 4th generation
51826	VES-743 Video I/Com 3 Btn Entrance Station	52672	VES-4430 IP Video Entrance Station Intercom, 4 series panel, 3 button piezo, IEEE 802.3at PoE, 316ss 3mm bead blast finish, 4th generation

Notes:

- This document only refers to the affected products mentioned above.
- Discontinued Status indicates that this product is no longer available for sale.
- Service and support for this product are still available during the warranty and service period.
- Kindly note that the dates above can change at any time depending on the availability of parts from our suppliers; therefore, in order to receive support, you may be requested to upgrade.
- Our sales department can work with you to determine suitable upgrades for your systems.

For additional information relating to this notice, contact your local sales representative at sales@jacques.com.au or visit www.jacques.com.au/support/.