

3<sup>rd</sup> September 2020

**RE: PRICE INCREASE NOTIFICATION**

Dear valued customer,

This is a courtesy message to inform you of a price increase, across most products starting from end of business on the following date:

**Friday, 18th of September 2020 (5pm AEST)**

Unfortunately, the pandemic has impacted our supply chain increasing our manufacturing costs. Jacques have absorbed this cost for some time, however after many weeks of monitoring the evolving situation around COVID-19, we have made the difficult decision to increase our prices.

This is only the second price rise in almost 6 years. The marginal price increase ensures our Australian made products are continually manufactured to the highest quality standards.

We are honouring pricing on quotes with current validity. If you require updated pricing on expired quotes, please contact our sales team [sales@jacques.com.au](mailto:sales@jacques.com.au).

We thank you for your ongoing support and look forward to continuing our supply of quality products and solutions to you.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Erik Jansson', written over a thin horizontal line.

Erik Jansson  
Managing Director