

JACQUES TO GENETEC HIGH LEVEL INTERFACE

PRODUCT CODE SOF116-GENCCTV

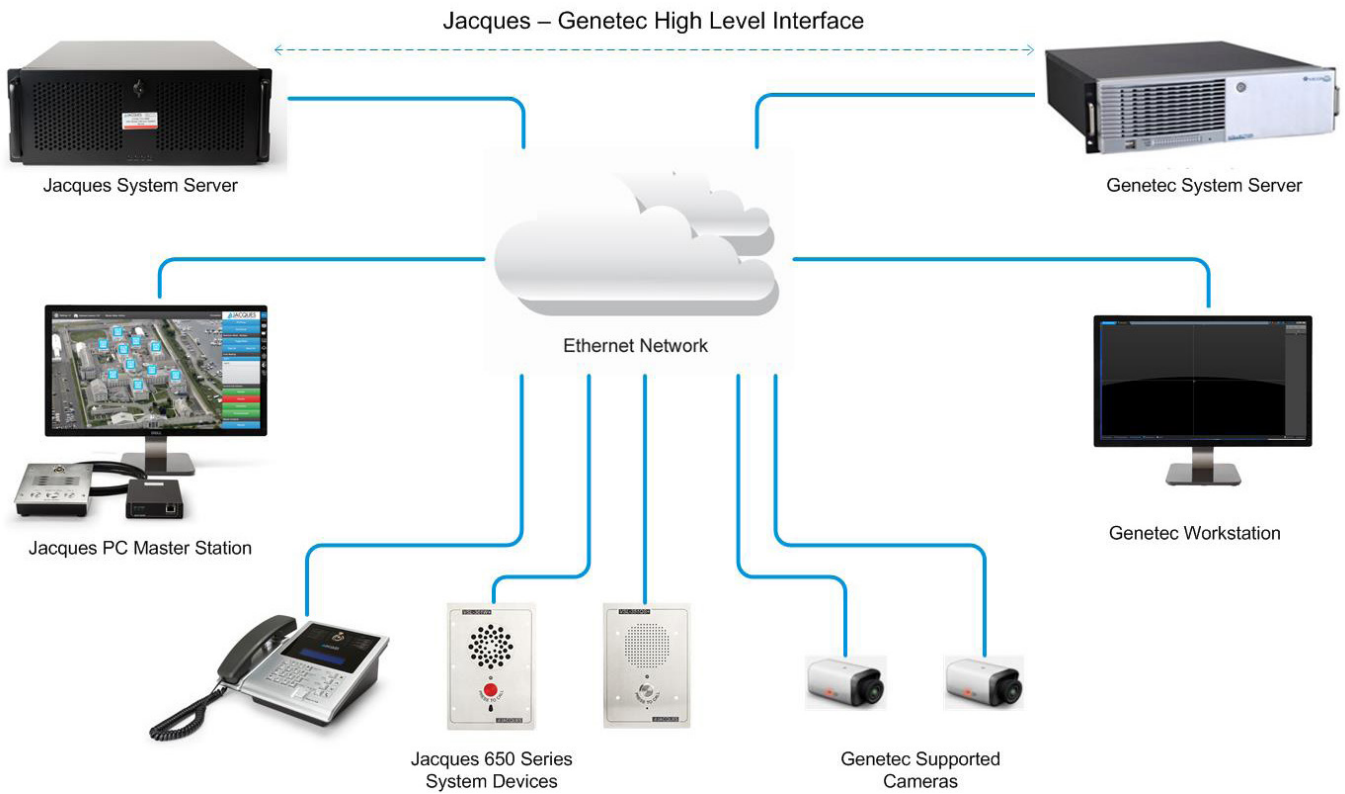
OVERVIEW

The Jacques to Genetec High Level Interface (HLI) allows the Jacques Integrated Communication System (650 series) to send call notification alarms to the Genetec Security Center 5.3 for switching of the intercom-associated-camera on to the Security Desk. Using one or more Jacques call notification alarms intercom-to-CCTV camera associations can be configured to achieve the below-listed functionality.

FUNCTIONALITY

Call Originate	When a call originates at a Jacques endpoint, the associated CCTV stream/s is switched and made available at the associated Genetec Security Desk.
Call Connect	When a call is connected between a Jacques master station and intercom, the associated CCTV stream/s is displayed on associated Genetec Security Desk.
Call Terminate	When a call is terminated, the intercom-associated-CCTV stream/s assigned to the Genetec Security Desk will be disconnected.
Call Hold	When a call is on hold, the intercom-associated-CCTV stream/s will continue to display on the assigned Genetec Security Desk. If a second call from the same Jacques master station is established (while the original call is on hold) only the intercom-associated-CCTV stream/s from the second call will be displayed. When the second call is terminated, the CCTV stream/s from the initial call will again display.
Call Priorities	If a priority call hierarchy is configured, higher priority calls will interrupt lower priority calls and the intercom-associated-CCTV stream/s of the higher priority, connected call will display on the Genetec Security Desk. Lower priority calls will enter a call hold state (see Call Hold).
Call Forward	During call forward, the Genetec Security Desk associated with the Jacques master station to which call is forwarded to will automatically display the intercom-associated-CCTV stream/s. The intercom-associated- CCTV stream/s will continue to follow the intercom call destination.
Covert Monitoring	When a covert call is connected between a Jacques master station and intercom terminal the intercom-associated-CCTV stream/s will display on the assigned Genetec Security Desk.
Bridge Call	During a bridge call, the intercom-associated-CCTV steam/s will display on all associated Genetec Security Desk workstations until the call is answered. The call then enters a call connect state (see Call Connect).
Divert Call	During call divert mode, the intercom-associated-CCTV steam/s will display on the Genetec Security Desk associated with a master station higher in the call hierarchy. The intercom-associated-CCTV stream/s will continue to follow the intercom call destination.
Remote/Un-Remote Master	If the initial master station is in remote mode, the intercom-associated-CCTV steam/s will display on the Genetec Security Desk associated with a master station higher in the call hierarchy. If the call remains unanswered by the high-priority master station when the initial master station is un-remoted, the call and associated CCTV stream will be transferred back to the original master. The intercom-associated-CCTV stream/s will continue to follow the intercom call destination.

JACQUES TO GENETEC HLI DIAGRAM



VERSIONS

Genetec Security Centre 5.3

Jacques IP Communication System including Event Controller V7.87 and above

DEVELOPER

Jacques Technologies 2016

RELATED DOCUMENTATION

JED-0404 | Jacques to Genetec High Level Interface Specifications