

## Overview/History

Jacques Technologies is a market leader in innovation, technological design, and development of integrated communication solutions. Our core competencies are in combining IP technology with decades of experience in audio and video products to produce flexible intercom, emergency, information help point and public address systems.

Jacques was founded in 1980. Our team of highly innovative professionals are driven by research and development to deliver the latest technology. In the early 2000's, we pioneered the use of IP technology within the intercom and public address space. Our solutions are efficient across endless market applications including – public safety, health, education, and secure facilities. Jacques IP communications systems are dynamic, efficient, and boasts an unrivalled use of true IP technology, ensuring scalability and design flexibility.

Australian designed and manufactured with an exceptional combination of hardware quality and software expertise, Jacques is ISO 9001:2015 certified. Jacques systems integrate seamlessly with many world class third-party systems. This sophisticated and intelligent integration to building and security management, telephony, CCTV and access control systems – combined with our true IP architecture – promotes infinite possibilities.

Jacques Head Office located in Brisbane, along with our international distributors (Malaysia, Singapore, Taiwan, Hong Kong, and Vietnam) export to worldwide markets. Our communication systems are installed in prestigious large-scale projects in Australia and globally.

## Core Competencies

**QUALITY PRODUCTS** Australian made products ensures clients receive quality products to the highest standards.

**CUSTOMISATION** All our products are conceptualised, designed, developed, and tested in-house, we are well placed in the market to provide customisation and deliver product uniqueness.

**LONGEVITY** Our products are designed and manufactured to withstand harsh environments and continued usage, and have demonstrated longevity of over 20 years.

**INNOVATION** Critical aspect that is achieved with continued product innovation by our in-house hardware and software development teams.



## Values

Our Values represent who we are and what Jacques stands for as a company.

**CUSTOMER COMMITMENT** Our goal is to provide the best possible solution for our customers.

**QUALITY** To ensure the products we provide exceed our clients' expectations.

**INTEGRITY** We will uphold the highest standards in our daily work life through transparency, honesty, and dedication.

**TEAMWORK** We believe we work better as a team, respecting our fellow employees and supporting one another to reach our full potential.

**RESPECT FOR PEOPLE** We are inclusive and collaborative, our employees are valued for their work, and how we can interact and develop as a team.

**CITIZENSHIP** We aim to be exemplary corporate citizens, committed to meeting our legal, ethical, economic, and environmental responsibilities.

**ACCOUNTABILITY** We honour commitment to our clients and will hold ourselves accountable for our actions.

## Vision Statement

Keeping the global community safe and secure by delivering innovative and integrated communications systems that are future-proof.

## Mission Statement

Jacques Technologies designs, engineers and manufactures integrated IP communication systems that are responsive to our customer's requirements and market demands. Our innovation and flexibility ensure our systems have endless possibilities for expanding, adapting and enriching; now and into the future.

At Jacques Technologies we are dedicated to quality. Our commitment to world-class products and services drives our company-wide dedication to quality and is reflected in our business goals and objectives. I promote quality across the business through my leadership and empower all line managers to commit to the implementation, review and continual improvement of the quality management system. Our quality manual, as the foundation, sets out the quality objectives, policy and strategy that drives us to deliver market-leading, future-proof products and services that meet the expectations of our customers and stakeholders.



- Erik Jansson, Managing Director Jacques Technologies Pty Ltd